

We would like to inform you that LUCCHETTA ARMANDO S.R.L. has set up a confidential communication channel to gather suggestions, reports and information regarding internal or external practices or actions that may violate human rights or raise ethical concerns. This channel is equipped with specific tools to collect and manage reports and information – including anonymous submissions – concerning any circumstances within the supply chain for GOLD, SILVER, PLATINOIDS, DIAMONDS AND COLOURED GEMSTONES FROM CONFLICT AREAS.

You can report such issues in a number of ways:

- By completing the dedicated form on our website at [www.lucchetta.com / lucchetta-contacts/](http://www.lucchetta.com/lucchetta-contacts/)
- By calling (+39) 0424 566424 from Monday to Friday, 8.30 am to 4.30 pm
- By sending an email to: [ric@lucchetta.com](mailto:ric@lucchetta.com)
- By sending a letter to the following address: LUCCHETTA ARMANDO SRL, Via Pio La Torre 26, 36061 Bassano del Grappa (VI, Italy)

In addition, employees may submit reports or complaints to the RJC Coordinator via email. LUCCHETTA ARMANDO S.R.L. also provides a locked box at the entrance to the production area, accessible to all, so that any reports – including anonymous ones – can be submitted.

At LUCCHETTA ARMANDO S.R.L., we are committed to creating an ethical and transparent working environment in which employees feel free to raise concerns without fear of reprisals. Your privacy will always be protected, and no punitive action will be taken against you for reports made in good faith.

In the event of a complaint, we will ensure that:

- Gather all the necessary information
- Explain the complaints handling procedure
- Take your preferences regarding the handling of the complaint into account
- Decide internally how to handle the complaint or involve other organisations, if necessary
- Keep you informed of the status of the complaint and our decisions
- Retain all documentation for at least five years

Thank you for your commitment to helping us maintain a safe and ethical working environment.

Kind regards,  
Massimo Lucchetta  
LUCCHETTA ARMANDO S.R.L.

